

HOW A REFERRAL IS MADE IN ONTARIO FOR CARDIAC CATHETERIZATION, PCI, OPEN HEART SURGERY, AND/OR ARRHYTHMIA MANAGEMENT

1 You and your physician make a mutual decision that a cardiac procedure is required.

2 Your physician will submit a referral for your procedure to one of the hospitals in Ontario that perform advanced cardiac procedures.

3 Your referral is received and managed by the RCCC at the hospital. The RCCC is available to help and support you, is a key contact and will facilitate additional tests if necessary and monitor you while you wait for your procedure.

4 Your data are entered into the provincial cardiac registry.

5 The final step in the process is that you receive your procedure. Our goal is for each patient to receive their care within the designated recommended maximum wait time.

OUR MISSION

CCN serves as an advisor to the Ontario Ministry of Health and Long Term Care. Using data and consensus-driven methods, we offer advice on the planning and evaluation of adult cardiac services in Ontario.

MANAGING ACCESS TO CARE

CCN manages the cardiac registry for the province of Ontario, tracking more than 100,000 acute care cardiac procedures a year. Your health information will be used by the RCCC at the CCN member hospitals to ensure you receive care when you need it.

REPORTING ON WAIT TIMES

CCN is responsible for monitoring and reporting on wait times for selected cardiac procedures. Information on wait times is available through the CCN website and is also reported through the Ontario Wait Time Information Office.

MONITORING PERFORMANCE

CCN monitors the performance of the adult cardiac care system and shares the information with the public and health-care providers through publications and the CCN website:

www.ccn.on.ca

To find out more:

CARDIAC CARE NETWORK



4100 Yonge St., Suite 502
Toronto, ON M2P 2B5
tel 416.512.7472
fax 416.512.6425
ccn.on.ca

CARDIAC CARE NETWORK



Cardiac Care: You Have Options

The Cardiac Care Network is dedicated to improving quality, efficiency, access and equity in the delivery of adult cardiac care services in Ontario. CCN is a network of 18 member hospitals providing cardiac services in Ontario.

Cardiac Care Network (CCN)

DIAGNOSTIC CARDIAC CATHETERIZATION

Close to 60,000 patients in Ontario each year have a cardiac catheterization to diagnose heart disease. Based on the results of the cardiac catheterization, options for treatment may include:

MEDICAL TREATMENT

The management of heart disease with medications and lifestyle choices.

ANGIOPLASTY/PERCUTANEOUS CORONARY INTERVENTION (PCI)

A type of heart procedure that includes the insertion of a balloon into a blocked artery. Inflation of the balloon widens the lumen of the artery to allow more blood flow. Sometimes a stent is used to help keep the artery open after the balloon is removed.

CARDIAC SURGERY

Cardiac surgery most often includes Coronary Artery Bypass Graft (CABG) surgery, to bypass blockages in the coronary arteries, and/or heart valve surgery to repair or replace heart valves. Additional surgical procedures may also be performed to correct other heart ailments.

Why do we collect personal information?

CCN uses personal health information to monitor waiting lists for treatment and to evaluate the quality and delivery of cardiac care services in Ontario. CCN maintains a confidential and secure database to ensure the confidentiality of health information. Selected information is provided to authorized applied health sciences researchers in Ontario to assist with quality monitoring and research.

How CCN helps patients

CCN works with Regional Cardiac Care Coordinators (RCCCs) at each member hospital. RCCCs are available to:

- Ensure that the more urgent your condition, the sooner you will receive care. Your clinical information is used to assign priority.
- Provide you with education about your condition and support during your wait.
- Monitor changes in your condition while you wait.
- Inform you of your options for receiving timely care across the Province.
- Ensure quality cardiac care by applying best practices and standardized clinical care protocols.

Where to call if you need help

Regional Cardiac Care Coordinators (RCCCs) are available at all hospitals providing advanced cardiac care procedures. Please contact your RCCC if you have any questions about your cardiac procedure or want to discuss other options regarding where to receive treatment.

Please note: The Central East Regional Office (CERO) is intended for physicians only—to refer patients who are in hospital and require urgent care in the Greater Toronto Area.

Your personal information is collected, used, and disclosed in compliance with Ontario's *Personal Health Information Protection Act*. For more information on CCN's privacy policy please see www.ccn.on.ca

Hamilton Health Sciences Corporation—General Campus

- Catheterization/Angioplasty: 905.527.4322 ext 46674
F: 905.527.1558
- Surgery: 905.577.8019
F: 905.527.2691

Hôpital Régional de Sudbury Regional Hospital – Memorial Site

- Catheterization/Angioplasty: 705.671.1000 ext 8118
F: 705.671.5581
- Surgery: 705.671.5550
F: 705.671.5581

Hôtel-Dieu Grace Hospital, Windsor

- Catheterization/Angioplasty: 519.973.4411 ext 3156
F: 519.973.5584

Kingston General Hospital

- Catheterization/Angioplasty/Surgery: 613.548.1399 F: 613.548.2407

London Health Sciences Centre—University Campus

- Catheterization/Angioplasty: 519.685.8500 ext 37888
F: 519.663.3069
- Surgery: 519.685.8500 ext 37889 F: 519.663.2948

Peterborough Regional Health Centre

- Catheterization: 705.743.2121 ext 3258
F: 705.876.5155

Rouge Valley Health System (Centenary), Toronto

- Catheterization: 416.281.7477
F: 416.281.7274
- Angioplasty: 416.284.8131
ext 5139 F: 416.281.7274

Sault Area Hospital

- Catheterization: 705.759.3434
ext 5810 F: 705.256.3491

Southlake Regional Health Centre, Newmarket

- Catheterization: 905.895.4521
ext 2676 F: 905.830.5802
- Angioplasty: 905.895.4521
ext 2707
- Surgery: 905.895.4521
ext 2853

St. Mary's General Hospital, Kitchener

- Catheterization/Angioplasty: 519.749.6578 ext 6541
F: 519.749.6606
- Surgery: 519.749.6578 ext 1936
F: 519.749.6414

St. Michael's Hospital, Toronto

- Catheterization: 416.864.5489
F: 416.864.5455
- Angioplasty: 416.864.6078
F: 416.864.5455
- Surgery: 416.864.6084
F: 416.864.6086

Sunnybrook Health Sciences Centre, Toronto

- Catheterization: 416.480.6100
ext 7160 F: 416.480.5892
- Angioplasty: 416.480.6100
ext 3234 F: 416.480.5892
- Surgery: 416.480.6078
F: 416.480.4151

Thunder Bay Regional Health Sciences Centre

- Catheterization: 807.684.6676
F: 807.684.5902

Toronto East General Hospital

- Catheterization: 416.469.6580
ext 2400 F: 416.469.6177

Trillium Health Centre—Mississauga Site

- Catheterization/Angioplasty: 905.848.7396 F: 905.848.7358
- Surgery: 905.804.7501
F: 905.804.7771

University Health Network (Toronto General/Western)

- Catheterization: 416.340.5184
F: 416.340.3788
- Angioplasty: 416.340.4949
F: 416.340.5178
- Surgery: 416.340.4474
F: 416.340.4811

University of Ottawa Heart Institute

- Catheterization/Angioplasty: 613.761.5397 F: 613.761.4922
- Surgery: 613.761.5090
F: 613.761.4922

William Osler Health Centre, Brampton Civic Hospital

- Catheterization: 905.494.2120
ext58525 F: 905.494.6612